2912/306 TOURISM PRODUCT DEVELOPMENT November 2022 Time: 3 hours



# THE KENYA NATIONAL EXAMINATIONS COUNCIL

# DIPLOMA IN TOURISM MANAGEMENT

### MODULE III

TOURISM PRODUCT DEVELOPMENT

3 hours

## INSTRUCTIONS TO CANDIDATES

This paper consists of SEVEN questions.

Answer any FIVE questions in the answer booklet provided.

All questions carry equal marks.

Candidates should answer the questions in English,

This paper consists of 2 printed pages.

Candidates should check the question paper to ascertain that both pages are printed as indicated and that no questions are missing.

1 Explain four factors that limit women form engaging in tourism related travel. (a) (8 marks) (b) Outline six benefits of domestic tourism development in Kenya. (12 marks) 2. (a) Suggest five ways in which event tourism may be improved in a destination. (10 marks) (b) Explain five strategies that may be put in place to improve on the quality of marine tourism products. (10 marks) 3. Outline five roles of tour operators in tourism product development. (a) (10 marks) Suggest five ways in which county governments can develop domestic tourism in (b) Kenya. (10 marks) 4. (a) Explain five challenges faced in conference tourism product development in a destination. (10 marks) Outline five types of tourism products related to agricultural activities. (b) (10 marks) 5. (a) Outline five measures that should be put in place to ensure sustainable sport hunting activities in a destination. (10 marks) Explain five environmental challenges caused by tourist related activities during the (b) wildebeest crossing in the Maasar Mara game reserve. (10 marks) Explain five factors that are likely to influence the demand of a tourism product in a 6. (a) destination. (10 marks) Suggest five ways that can be used to enhance the security of tourists visiting the (b) Northern Tourist Circuit of Kenya. (10 marks) Explain four reasons why boda boda motorbikes may not be suitable as tourist means 7. (a) of transport. (8 marks) (b) Outline six types of data likely to be collected during a customer needs survey in a

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(12 marks)

destination.